



**REGIONAL TECHNICAL TRAINING CENTER**  
 8517 EARHART ROAD  
 OAKLAND, CA 94621  
 (510) 568-6302

## **SCHOOL PERFORMANCE FACT SHEET**

The California Private Postsecondary Education Act (CPPEA) of 2009, which was effective January 1, 2010, requires under section 94910 of CPPEA that a school provide information for each program offered in regards to, completion rates, placement rates, licensure exam passage rates, and salary/wage information. The following information is data compiled from January 1, 2012 to December 31, 2013.

### **COMPLETION RATES**

Program Name	Calendar Year	Program Length	Number of Students Who Began Program <sup>1</sup>	Students Available for Graduation <sup>2</sup>	Graduates <sup>3</sup>	Completion Rates <sup>4</sup>	150% Graduates <sup>5</sup>	150% Completion Rate <sup>6</sup>
Biotechnology	2012	480 hrs	12	12	12	100%	n/a	n/a
	2013	20 wks	11	9	9	82%	n/a	n/a
Field Service Technician	2012	260 hrs	30	30	30	100%	n/a	n/a
	2013	12 wks	33	26	26	79%	n/a	n/a
Environmental Engineering Technician	2012	260-400 hrs	5	5	5	100%	n/a	n/a
	2013	13-20 wks	2	2	2	100%	n/a	n/a
<sup>7</sup> Hazardous Waste Management	2012	160 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Pharmacy Technician	2012	600 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	24 wks	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Microsoft Office User Specialist	2012	160 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Medical Billing Coding Specialist	2012	400 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	16 wks	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Medical Records Clerk/Administrative Assistant	2012	100 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a

<sup>7</sup> Telecommunications	2012	160 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Customer Service	2012	120 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Law Office Technology	2012	240 hrs	n/a	n/a	n/a	n/a	n/a	n/a
	2013	8 wks	n/a	n/a	n/a	n/a	n/a	n/a

<sup>1</sup> “Number of Students Who Began Program” is the number of students who began the program who are scheduled to complete the program within the reporting calendar year.

<sup>2</sup> “Students Available for Graduation” is the number of students who began program minus the number of “Students Unavailable for Graduation,” which means those students who have died, been incarcerated, or called to active military duty.

<sup>3</sup> “Graduates” is the number of students who completed the program within 100% of the published program length.

<sup>4</sup> “Completion Rate” is the number of Graduates divided by the “Number of Students Available for Graduation”

<sup>5</sup> “150% Graduates” is the number of students who completed the program within 101%-150% of the published program length.

<sup>6</sup> “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 101%-150% of the published program length divided by the Number of Students Available for Graduation in the published program length period.

<sup>7</sup> “This program is new. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data”.

**(Student Initial/Date) \_\_\_\_\_/\_\_\_\_\_ I have read and understand the information presented above.**

## PLACEMENT RATES

Program Name	Calendar Year	Program Length	Number of Students Who Began Program <sup>1</sup>	Number of Graduates <sup>2</sup>	Graduates Available for Employment <sup>3</sup>	Graduates Employed in the Field <sup>4</sup>	Placement Rate % Employed in the Field <sup>5</sup>	Graduates Employed in the Field an Average of Less Than 32 Hours Per Week	Graduates Employed in the Field an Average of at Least 32 Hours Per Week
Biotechnology	2012	480 hrs	12	12	12	8	67%	n/a	8
	2013	20 wks	11	9	9	7	78%	n/a	7
Field Service Technician	2012	260 hrs	30	30	30	22	73%	n/a	22
	2013	12 wks	33	26	26	19	73%	n/a	19
Environmental Engineering Technician	2012	260-400 hrs	5	5	5	4	80%	n/a	4
	2013	13-20 wks	2	2	2	2	100%	n/a	2

<sup>7</sup> Hazardous Waste Management	2012	160 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Pharmacy Technician	2012	600 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	24 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Microsoft Office User Specialist	2012	160 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Medical Billing Coding Specialist	2012	400 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	16 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Medical Records Clerk/ Administrative Assistant	2012	100 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Telecommunications	2012	160 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Customer Service	2012	120 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	4 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<sup>7</sup> Law Office Technology	2012	240 hrs	n/a	n/a	n/a	n/a	n/a	n/a	n/a
	2013	8 wks	n/a	n/a	n/a	n/a	n/a	n/a	n/a

<sup>1</sup> “Number of Students Who Began Program” is the number of students who began the program who are scheduled to complete the program within the reporting calendar year.

<sup>2</sup> “Number of Graduates” is the number of students who completed the program within 100% of the published program length.

<sup>3</sup> “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment. “Graduates Available for Employment” means graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

<sup>4</sup> “Graduates Employed in the Field” means graduates who report that they are gainfully employed within six months of graduation in a position for which the skills obtained through the education and training provided by the institution are required or provided a significant advantage to the graduate in obtaining the position

<sup>5</sup> Placement Rate is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.

<sup>7</sup> “This program is new. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution, but is not equivalent to actual performance data”.

**(Student Initial/Date) \_\_\_\_\_/\_\_\_\_\_ I have read and understand the information presented above.**

## Salary and Wage Information (Program Length: 2 Years)

### Annual Salary and Wages Reported by Graduates Employed in the Field<sup>3</sup>

Program Name	Calendar Year	Graduates Available for Employment <sup>1</sup>	Graduates Employed in the Field <sup>2</sup>	\$15,000 - \$20,000	\$20,001 - \$25,000	\$25,001 - \$30,000	\$30,001 - \$35,000	Over \$35,000
Biotechnology	2012	12	8	0	4	1	1	2
	2013	9	7	0	1	2	2	2
Field Service Technician	2012	30	22	0	4	10	3	5
	2013	26	19	2	4	2	4	7
Environmental Engineering Technician	2012	5	4	0	0	2	1	1
	2013	2	2	0	0	0	1	1

<sup>1</sup> “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment. “Graduates Available for Employment” means graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

<sup>2</sup> “Graduates Employed in the Field” means graduates who report that they are gainfully employed within six months of graduation in a position for which the skills obtained through the education and training provided by the institution are required or provided a significant advantage to the graduate in obtaining the position

<sup>3</sup> Salary is reported by the student. All graduates reported salary.

**Salary as reported by the Employment Development Department’s Occupational Employment Statistics ([www.labormarketinfo.edd.ca.gov](http://www.labormarketinfo.edd.ca.gov)).** The following wage and salary data from EDD is for the possible occupations to which this educational program may lead as determined by Regional Technical Training Center:

Occupational Job Title as listed by the Employment Development Department	Alameda County as of 1st Quarter 2014			
	Hourly by Percentile			
	<i>Hourly Mean</i>	<i>Low (25th percentile)</i>	<i>Median (50th percentile)</i>	<i>High (75th percentile)</i>
Biotechnology	\$23.98	\$16.60	\$21.71	\$29.87
Field Service Technician (Telephone & Cable Installers)	\$39.95	\$30.71	\$37.04	\$48.13
Environmental Engineering Technician	\$30.55	\$22.67	\$30.12	\$37.37

Weatherization Technician (Insulation Worker)	\$19.70	\$11.63	\$15.53	\$24.68
Hazardous Waste Management	\$26.54	\$19.36	\$23.64	\$33.82
Pharmacy Technician	\$24.29	\$19.84	\$23.00	\$28.30
Microsoft Office User Specialist (Office/Administrative Support)	\$17.64	\$10.14	\$16.03	\$24.68
Medical Billing Coding Specialist	\$20.08	\$15.41	\$19.98	\$24.32
Medical Records Clerk/Administrative Assistant	\$20.08	\$15.41	\$19.98	\$24.32
Telecommunications (Customer Service Telecommunications Industry)	\$20.57	\$15.92	\$19.51	\$23.92
Customer Service (General)	\$20.57	\$15.92	\$19.51	\$23.92
Law Office Technology (Legal Secretary)	\$26.60	\$23.16	\$26.86	\$31.03

(Student Initial/Date) \_\_\_\_/\_\_\_\_ **I have read and understand the information presented above.**

To obtain a description of the manner the above statistics were gathered; or a list of employment positions determined to be within the field for which a student received education and training for the calculation of job placement rates; or a list of the objective sources of information used to substantiate the salary disclosures; please ask your enrollment representative.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at PO Box 980818, Sacramento, CA 95798-0818, [www.bppe.ca.gov](http://www.bppe.ca.gov), phone 888-370-7589.

**I have read and understand this School Performance Fact Sheet. The School Performance Fact Sheet was reviewed and discussed with a school official prior to signing an enrollment agreement.**

\_\_\_\_\_  
STUDENT NAME - PRINT

\_\_\_\_\_  
STUDENT SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SCHOOL OFFICIAL

\_\_\_\_\_  
DATE